

Detroit Area Agency On Aging



Serving Detroit, Hamtramck,
Harper Woods, Highland Park
and the five Grosse Pointes



2016 Annual Report

October 1, 2015—September 30, 2016



Creating Aging Friendly Neighborhoods

*Nutrition * Health/Wellness * Senior Independence*

Dear Friends,

As we look back at 2016, we are enthusiastic about all of our accomplishments. For over 35 years, The Detroit Area Agency on Aging (DAAA) has worked continuously to educate, advocate and promote healthy aging to enable people to make choices about home and community-based services and long-term care that will improve their quality of life. It is through the efforts, dedication and support from our Staff, Board of Directors, Advisory Council as well as services providers and community partners that we are able to provide the assistance that older persons and adults with disabilities require to live independently and with dignity in the setting of their choice.

With the numerous services offered at DAAA and across eastern Wayne County, we are creating aging friendly neighborhoods for older persons and adults with disabilities in Detroit, Hamtramck, Harper Woods, Highland Park and the five Grosse Pointes. DAAA opens new doors and opportunities for the clients we serve to live in their homes longer, interact in their communities and achieve as much independence as possible - to enjoy and embrace life's journey.

Highlighting this past year, DAAA worked towards its three-year CARF Accreditation, the highest level of accreditation. The agency also expanded services for participants in the MI Choice and MI Health Link programs. Health and Wellness served over 1,360 persons through a variety of classes and workshops. Nutrition Services served over 650,721 Home Delivered Meals (HDM) and over 176,481 meals via the Congregate Meals Program. The Senior Community Services Employment Program (SCSEP) had an average enrollee placement rate of 67.9%. The Medicare Medicaid Assistance Program (MMAP) helped save 667 Medicare consumers \$840,420 and 255 Medicare consumers \$1,020,000 in prescription drug premiums, co-payments and deductibles. The Information & Assistance Program assisted over 26,210 participants. MI Choice served 1,742 constituents and enrolled 1,671 participants keeping them in their homes and out of nursing care facilities.

As we celebrate our endeavors, and older adults "Age Out Loud" we have an opportunity to shine a light on many important issues and trends we are facing both at the national and state levels. The tenth annual "Older Michiganians Day" (OMD) was held on May 17, 2017 at the State Capital. Over 130 older Michiganians joined DAAA to amplify their voice and raise awareness about vital aging issues. More than ever before, older Americans are working longer, trying new things and engaging in their communities. It is through advocacy that we have the ability to educate our communities and legislators regarding senior-related issues.

In closing, the Detroit Area Agency on Aging is committed to building and maintaining strong partnerships which benefit older persons, adults with disabilities, and their caregivers. Together we can do this by advocating for programs and services that will best fulfill their need!



*Wayne W. Bradley, Sr.
Board Chair*



*Paul Bridgewater
President & CEO*

A handwritten signature in black ink that reads "Wayne W. Bradley, Sr.".

Wayne W. Bradley, Sr.
Board Chair

A handwritten signature in black ink that reads "Paul Bridgewater".

Paul Bridgewater
President & CEO

Service Report (for the fiscal year ending 09/30/2016)

Service Category # of Clients* # of Units**

| | | |
|--|---------------|----------------|
| Supportive Services: | | |
| Assistance to the Hearing Impaired & Deaf: | 238 | 934 |
| Adult Day Services | 164 | 30,272 |
| Caregiver Education, Support & Training | 807 | 266 |
| Community Living Services | 518 | 11,097 |
| Community Navigator/Option Counseling | 5,204 | 12,102 |
| Elder Abuse Prevention | 862 | 829 |
| Kinship Support Services | 161 | 2,758 |
| Legal Assistance | 1,012 | 2,383 |
| Mature Workers Program | 69 | N/A |
| Outreach & Assistance | 6,274 | 18,450 |
| Vision Services | 1,083 | 1,156 |
| Wellness Center Support | 5,958 | 45,148 |
| DAAA Long Term Care Ombudsman | 3,572 | 3,343 |
| DAAA Information & Assistance | 10,016 | 6,854 |
| DAAA Outreach | 1,615 | 4,905 |
| DAAA Transportation | 2,063 | 1,542 |
| Sub-Total | 39,616 | 142,039 |

| | | |
|--|-------|---------|
| Nutrition: | | |
| Congregate Meals | 2,346 | 176,481 |
| Home Delivered Meals | 2,908 | 650,721 |
| Holiday Meals on Wheels | 5,601 | 21,124 |
| Wayne County Veterans Meals | 255 | 64,329 |
| Wayne Metropolitan Community Action Agency Meals | 45 | 7,517 |
| NSIP | 602 | 77,424 |

| | | |
|--------------------------------------|---------------|----------------|
| Sub-Total | 11,757 | 997,596 |
| MI Choice Waiver | 1,671 | 1,248,570 |
| Project CHOICE (Care Management) | 284 | 16,915 |
| Veterans Administration HCBS | 15 | 6,594 |
| Nursing Facility Transition Services | 29 | N/A |

| | | |
|------------------|--------------|------------------|
| Sub-Total | 1,999 | 1,272,079 |
| MI Health Link | 4,603 | 927,740 |
| Sub-Total | 4,603 | 927,740 |

GRAND TOTAL 57,975 3,339,454

For more details on specific programs, grant-contracted agencies, purchase of service providers and contributions, please visit our website:

DetroitSeniorSolution.org



* The number of clients detailed is a duplicated count.

** The majority of units are based on one hour of service, one meal, or one I&A contact.

Detroit Area Agency on Aging

Statement of Revenues & Expenditures
October 1, 2015—September 30, 2016

Public Support & Revenue

| | | |
|---------------------------------|--------------|-------|
| Federal Funds | \$24,516,195 | 42.4% |
| State Funds | 13,217,452 | 22.8% |
| Private Contributions | 227,987 | 0.4% |
| Other Local Funds | 1,425,627 | 2.5% |
| In-Kind & Program Income | 1,544,171 | 2.7% |
| MI Health Link/Care Transitions | 16,925,562 | 29.2% |

Total Revenue **\$57,856,994** **100.0%**

Expenditures

| | | |
|---|------------|-------|
| AAA Administration | \$485,283 | 0.9% |
| Supportive Services* | 4,918,404 | 8.6% |
| Nutrition ** | 4,845,839 | 8.4% |
| Michigan Health Link | 16,999,580 | 29.6% |
| Senior Employment & Training | 844,385 | 1.5% |
| Medicare Medicaid Assistance Program | 213,331 | 0.4% |
| Nursing Facility Transition Services | 96,693 | 0.2% |
| Care Management | 763,229 | 1.3% |
| Michigan Choice Elderly & Disabled Waiver | 27,885,349 | 48.6% |
| Veterans Home & Community Based Services | 134,013 | 0.2% |
| Other | 199,979 | 0.3% |

Total Expenditures **\$57,386,085** **100.0%**

Excess Revenue over Expenditures **\$470,909**

*Supportive Services include Home Care Assistance, Adult Day Care, Information & Assistance, Outreach & Assistance, Respite Care, etc.

**Nutrition includes Home Delivered Meals, Congregate Meals and Holiday Meals on Wheels Programs as well as the Wayne County Veterans Meal Program and Wayne Community Agency Action Agency Meals Program.

Fund Development

In 2016, the DAAA raised **\$326,813** to support the Detroit Meals on Wheels (DMOW) program through the following activities:

- *Holiday Card Campaign.....\$101,420
- *DMOW Annual Golf Tournament.....\$108,654
- *DMOW 9th Annual Summer Cruise.....\$77,429
- *Waitlist Reduction Campaign.....\$39,310

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