

# **ELDER ABUSE**

Hiding in Plain Sight



**At the Charles Wright Museum  
315 Warren Ave.  
Detroit, MI 48201**

RSVP name, title, organization, phone, and number of the attendees to Tamara Perrin at (313) 446-4444 ext. 5259

**\*\*Seating is limited, RSVP's are required\*\***

## **SENIOR SUMMIT**

**Friday, September 29, 2017, 12-3pm**

Showcasing Detroit Area Agency on Aging's first collaboration with Faith Based Organizations (Second Ebenezer, Greater Burnette, and Life Line Christian Center) for Community Awareness & Prevention of Elder Abuse

### **This Summit will discuss:**

- \*The creation of a toolkit of information for faith based organizations, caregivers and seniors
- \*Identifying and addressing ways to prevent elder abuse, encourage reporting, interventions and resources
- \*DAAA's Collaboration and Partnership with Faith Based Organizations

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**Don't miss out on this important movement!  
Admission is free — parking is paid  
The Public is invited.**

# **ELDER ABUSE**



## Hiding in Plain Sight

It's hiding in plain sight because  
we aren't being educated and  
trained to recognize it.

Tamara Perrin, MA Ed. Prevnt Coordinator  
DAAA-1A



The Detroit Area Agency on Aging (DAAA) is working to shed light on elder abuse and hopes that partnering with churches will raise awareness on the problem and motivate individuals to speak openly with other members and religious leaders about their circumstances.



Faith-Based Organizations act as umbrella organizations to coordinate programs within their religious communities and maintain connections through overlapping leadership roles with agencies; academic institutions; and businesses; to respond to and improve the living standards within many communities.

# Did You Know?

## Elder Abuse Prevalence

- Nearly 6 million cases of elder abuse were reported in in 2012
- 100,000 cases were reported in Michigan
- Adults 60 and older comprise 15% of the population and account for nearly 30% of fraud victims
- 66% of perpetrators are family members



# Demographics

- 66.4% of elder abuse victims are white
- 18.7% of victims are black
- 10.4% of victims are Hispanic
- 77.9 is the median age of an elder abuse victim
- 67.3% of elder abuse victims are females

# Types of Abuse

## Perpetrators of Financial Exploitation

- 47% of perpetrators are one of the victim's own children
- 24% are other relatives
- 19% are the spouse
- 5% are a friend or neighbor

## Types of Abuse

- 33% of victims suffer from caregiver neglect
- 24% from financial exploitation
- 17% from physical abuse
- 2% from sexual abuse

# Categories of Abuse

## Abandonment



- Public or private locations
- Desertion
- Grief & loss
- Social connective-ness

## Emotional & Psychological

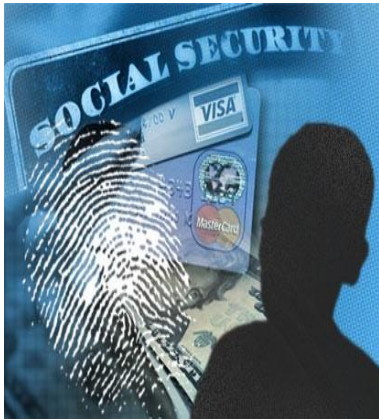


- Verbal & non-verbal
- Manipulation
- Powerlessness
- Early stages of dementia



# Categories of Abuse

## Financial & Material Exploitation



- Identity theft
- Property & possessions
- Banking
- Taxes & income
- Burial preparation

## Physical & Sexual Abuse



- Medical check-up
  - Bladder & bowel incontinence
  - Diabetes
- Conversations
  - Infection, disease
  - Hands, nails, feet, mouth
  - Dental
- STD (contagious diseases)

# Categories of Abuse

## Neglect

- Living conditions
  - Assisted or Independent
- Clothing
- Malnutrition
- Assisted
- Home organization
  - Utilities
  - Interior maintenance
  - Exterior maintenance



## Self-Neglect



- Adult Daily Living Skills
- Homebound - Ambulatory
- Hoarding - Diogenes Syndrome
- Utilities and Appliance Safety
- EMT (First Responders)

# **Aging & Adult Service Agency (AASA)**

This is one of the first state funded pilot programs to work through faith-based organizations on how to deal with and help prevent elder abuse by raising awareness and promote prevention efforts by educating and training on each category of elder abuse.



# Target Population



DAAA began working to shed light on elder abuse and partnered with Faith-Based Organizations within its' regional area and developed an Elder Abuse Toolkit that was revealed during the pilot program kickoff in May 2017.



# Elder Abuse Tri-fold

REPORTING is confidential and you may remain anonymous. Making a report in instances of neglect or abuse is the right thing to do...and it's easy don't be afraid. Elders have a right to be safe!

To report suspected abuse in the community Adult Protective Services (APS) is here to help

**NO EXCUSE**  
FOR Elder Abuse

**1-855-444-3911**

NLSM-Elder Law & Advocacy Center

If you or others experience abuse or neglect in a long term care facility (e.g. nursing home, assisted living facility):

The Long-Term Care Ombudsman Program is there to help.  
313-446-4444 ext. 5801

In cases of immediate danger, call 911

For state reporting numbers, visit the Aging and Adult Service Agency at



website

## DETROIT AREA AGENCY ON AGING



DAAA REGION 1A  
THE DETROIT SENIOR SOLUTION  
1333 Brewery Park Blvd. Ste. 200  
Detroit, MI 48207  
313.446.4444



The National Center on Elder Abuse (NCEA) directed by the U.S. Administration on Aging, helps communities, agencies and organizations ensure that elders and adults with disabilities can live with dignity, and without abuse, neglect, and exploitation. NCEA is the place to turn for education, research, and promising practices in stopping abuse.

## ELDER ABUSE

→ Hiding in Plain Sight

Does someone you know - a senior or adult with a disability - display any warning signs of mistreatment?

### WHAT IS ELDER ABUSE?

In general, elder abuse refers to intentional or neglectful acts by a care giver or "trusted" individual that lead to, or may lead to, harm of a vulnerable elder. In many states, younger adults with disabilities may qualify for the same services and protections.

Emotional or psychological abuse; financial abuse and exploitation; neglect; physical abuse; sexual abuse; and abandonment are all considered forms of elder abuse.

In many states, self-neglect is also considered mistreatment.

# Pilot Faith-Based Organizations (FBO)

- **Greater Burnette Baptist Church**
  - 16801 Schoolcraft Ave, Detroit, MI 48227
  - Pastor R. Patrick Johnson
- **Life Line Christian Center**
  - 8787 Chrysler Dr, Detroit, MI 48211
  - Bishop Anthony K. Claxton
- **Second Ebenezer Church**
  - 14601 Dequindre St, Detroit, MI 48212
  - Bishop Edgar L. Vann



# ***Michigan Chronicle***

## **Detroit's seniors deserve better in their 'golden years'**

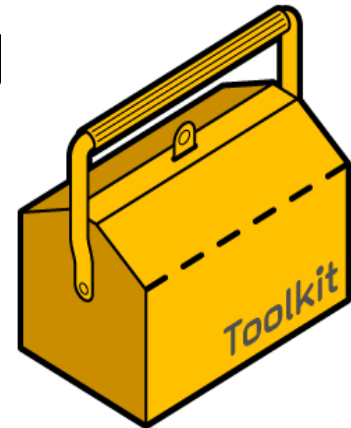
By Roz Edward  
Managing Editor

More than 80,000 Detroit residents are at-risk and vulnerable targets of predators on numerous fronts. The city's elderly citizens, many of whom lack the capital to secure appropriate housing services or the resources to pay for quality in-home care, are relying on the kindness of relatives and due diligence from paid health workers. But as the baby boomer population ages and the senior population in-



# FBO Tool Kits

- The Faith-Based communications tool kit was designed to help consistently elaborate the concerns of DAAA, AASA and its mini-grantees.
- It meets the core objectives of communicating the issue and securing further investments to scale up what works.





# Prevnt Elder Abuse Initiative



- Talking Points
- Tool Kits
- Reporting
- Inventories
- Training Manuals
- Fact Sheet
- Resources
- Prevnt Coordinator



# Prevnt - Tool Kit

## ELDER ABUSE Hiding in Plain Sight



Faith Based Organization  
Elder Abuse Prevention

## TOOL KIT



Funded by:

**MDHHS**  
Aging &  
Adult Services Agency

Produced by:



## ELDER ABUSE PREVENTION TOOL KIT

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# Demographic Survey

FBO Demographic Survey



Demographic of Congregation

1. Total population of your congregation residing in Region 1A- Wayne county? \_\_\_\_\_
2. What percentage of the your congregation's population is over 65 ? \_\_\_\_\_
3. What is the median age in Wayne county? \_\_\_\_\_
4. What is the current census breakdown in age of people:
  - a. 60 and over - \_\_\_\_\_ %
  - b. 65 and over - \_\_\_\_\_ %
  - c. 75 and over - \_\_\_\_\_ %
  - d. 85 plus - \_\_\_\_\_ %
5. What are the percentages based on ethnic mix? African American \_\_\_\_ Caucasian \_\_\_\_ Hispanic \_\_\_\_
6. What percentage of those 65 plus live alone? \_\_\_\_\_
7. What percentage of this age group are below the Federal Poverty Level? \_\_\_\_\_
8. What percentage of this age groups income could not afford them to rent a one bedroom apartment? \_\_\_\_ %
9. What is Michigan's County specific Elder Index for the measure of minimum income necessary to cover all of a seniors basic needs (monthly & Annual)?

Rent	Food	Healthcare	Transportation	Miscellaneous

10. What are the numbers of seniors receiving Section 8 Vouchers?

- a. Number of program participants living in section 8 households?
- b. Number of seniors on the waiting list?

11. What are the number of seniors with disabilities?

Vision	Hearing	Cognitive	Ambulatory	Self-Care	Living Independently

# Training Surveys

## PREVNT- OUTREACH PARTICIPATION SURVEY **ELDER ABUSE** Hiding in Plain Sight

FBO NAME: \_\_\_\_\_

Date: \_\_\_\_\_ Location: \_\_\_\_\_

The ministry of \_\_\_\_\_ is working within this community to provide broader awareness to the problem of elder abuse to prevent its occurrence and encourage reporting and interventions.

Your participation in responding to the questions on this survey are very helpful to the process of stopping elder abuse. We thank you for your help in participating to listen, read, and provide feedback at this event and take a moment to answer the following questions about your experience today. You do not have to put your name on the survey; your answers will remain anonymous.

1. Are you a senior? If yes please place an circle below to indicate your age:

Age 55 – 64

Age 80 – 89

Age 65 – 69

Age 90 – 99

Age 70 – 79

Age 100 +

2. Are you a caregiver of an elderly or vulnerable adult? \_\_\_\_ Yes \_\_\_\_ No

If yes please circle below to indicate the relationship.

Mother

Sibling

No relation

Father

Relative

3. What is your zip code: \_\_\_\_\_

4. Are you a member of this church? \_\_\_\_ Yes \_\_\_\_ No

5. Please circle below to indicate what information you were provided on elder abuse prevention today.

Tri-fold

brochure

video

questionnaire

6. Do you know what elder abuse is? \_\_\_\_ Yes \_\_\_\_ No

7. Do you know what resources are available to get help for elder abuse?

Yes \_\_\_\_ No \_\_\_\_

8. Do you know of an elderly adult who is being abused? \_\_\_\_ Yes \_\_\_\_ No

9. Are you hesitant about reporting the abuse? \_\_\_\_ Yes \_\_\_\_ No

10. What information do you need from this outreach to help you identify or report elder abuse? Please indicate below by placing an "X" on the word or write your response.

Phone number

Consultation

Courage

Prayer

More information

Who to call

Training

Permission


Protection

Confidentiality

Other: If you selected other, please write your comments below:

# Training Evaluations

## WORKSHOP EVALUATION



DATE: \_\_\_\_\_ WORKSHOP TITLE: \_\_\_\_\_

INSTRUCTOR/PRESENTER(S): \_\_\_\_\_

PLEASE CIRCLE THE APPROPRIATE RESPONSE BELOW TO EACH OF THE FOLLOWING:

QUESTIONS	STRONGLY AGREE			STRONGLY DISAGREE	
	1	2	3	4	5
The presentation/training was well organized.					
Visual aids were well designed and used effectively.					
The objectives of the training were clearly evident.					
The presentation was appropriate for this audience.					
This workshop involved audience participation.					
Participant's questions were answered satisfactorily.					
This workshop met my expectations.					
This workshop can be used to improve awareness on elder abuse.					
The group activities were effective and relevant to the topic.					
I learned skills that I can apply to my daily life.					
The presenters/trainers were knowledgeable and helpful.					
As a result of this training I feel empowered.					
The information obtained from this workshop can be used to improve caregiver and other human service workers skills.					
The time allotted for this training was sufficient.					
I would like to attend more training like this.					
What changes would make this presentation/workshop more effective?					
What did you like best about this workshop/presentation?					
How will you use this information to improve your skills, or means of communications?					
Any additional comments:					

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## PREVNT- Tool Kit Evaluation

PREVNT – Elder Abuse Toolkit-

Name of Faith Based Organization: \_\_\_\_\_ Zip Code \_\_\_\_\_

1. How did you learn about the Elder abuse and Caregiver toolkits?

DAAA1a \_\_\_\_\_ Board Member \_\_\_\_\_ Another FBO \_\_\_\_\_ Church Member \_\_\_\_\_ Other \_\_\_\_\_

Please rate your level of satisfaction in the following areas:

5-very satisfied	4-somewhat satisfied	3-neutral	2-somewhat dissatisfied	1-very dissatisfied
------------------	----------------------	-----------	-------------------------	---------------------

- Your overall satisfaction with the Elder Abuse and Caregiver Toolkits? \_\_\_\_\_
- The information provided in Elder Abuse toolkit was effective to assist you with Elder Abuse Prevention training? \_\_\_\_\_
- The information provided in the Caregiver toolkit was effective to assist you with the Caregiver awareness training of Elder Abuse Prevention? \_\_\_\_\_
- How effective were the graphics in this toolkit to assist you in communicating the message to your target audience? \_\_\_\_\_
- The information provided in each toolkit was effective in providing information at community outreach and training workshops? \_\_\_\_\_
- How pleased were you with the specific areas of training provided in each toolkit? \_\_\_\_\_
- The contents in the Elder Abuse toolkit was easy to read and comprehend? \_\_\_\_\_
- The contents in the Caregiver toolkit was easy to read and comprehend? \_\_\_\_\_
- Was it helpful to have both an Elder abuse and Caregiver tool kit as a part of this Prevention program initiative? \_\_\_\_\_
- How likely are you to recommend the toolkits to other faith based and community organizations? \_\_\_\_\_
- The information provided in the Prevention of Elder Abuse toolkits increase your level of knowledge? \_\_\_\_\_
- The graphics in this toolkit were helpful to provide information to those who have literacy challenges? \_\_\_\_\_
- Both toolkits are very comprehensive? \_\_\_\_\_
- I am more informed about Elder Abuse as a result of the use of the toolkits?
- Did you use any of the information provided in the Training manual as a part of your Elder Abuse Prevention workshops and trainings? Yes ~~No~~
- Are there any areas that can be improved in this either toolkit?

If you have any suggestions please add your comments on the back of this form. Thank you.

# ELDER ABUSE

Hiding in Plain Sight



Faith-Based Organization  
Elder Abuse Prevention

## CAREGIVER TOOL KIT



Funded by:

**MDHHS**  
Aging &  
Adult Services Agency

Produced by:



### ELDER ABUSE PREVENTION CAREGIVER TOOL KIT

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# Who are the Caregivers?

## Caregiver Inventory

If you are a caregiver or have been a caregiver to one or more persons, please fill out the inventory below for each person you are or were a caregiver to. For example: **The person you were a caregiver for is/was:**

Parent		Relative			Friend		Neighbor	Stranger
Mother	Father	Grandparent	Aunt	Uncle	Male	Female		
In-Law	In-Law	Sibling						
		Cousin						

Please include their **age and length of time** (years, months, weeks or days) that you were consistently their caregiver.

Age	Gender	Impaired:
-----	--------	-----------

Did caregiving at any time interrupt your employment?

Yes	For how long?	Occupation
No	How many years were you a consistent caregiver?	

Who are the caregivers?

AGE	45 -50	50-55	56-59	60-69	70-75	76-79	80-85	86-89	90-95	96-99	100+
GENDER											
Male											
Female											
ETHNICITY											
African American											
White											
Mexican											
Asian											
Arabic											
EDUCATION											
Less than high school											
GED/ High School											
Some College/Trade School											
College or higher											



# Caregiver Assessments

1
2

**RESEARCH QUESTIONS about CAREGIVERS:**

- Are there differences between adult caregiving children who work and those who do not?
- Are there gender differences in the economic burden?
- What is the economic impact of family caregiving on 65+ caregivers?
- How might this study findings influence policy or practices?

If you are a caregiver or have been a caregiver to one or more persons, please fill out the above inventory for each person you were a caregiver to. For example: The person you were a caregiver for is/was:

Parent	Relative	Friend	Neighbor	Stranger
Mother	Grandparent	Male		
Father	Sibling	Female		
In-Law	Cousin			

- Please include their age and length of time (years, months, week or days) that you were consistently their caregiver.

+/-

Age	Gender	Impaired:
- Did caregiving at any time interrupt your employment?		
Yes	For how long?	Occupation
No	How many years were you a consistent caregiver?	

**WHO ARE THE CAREGIVERS:**

AGE	45-50	50-55	55-60	60-65	65-70	70-75	75-80	80-85	85-90	90-95	95-99	100+
GENDER												
Male												
Female												
ETHNICITY												
African American												
White												
Hispanic												
Asian												
Arabic												
EDUCATION												
Less than High School												
GED/High School												
Some College/Trade School												
College or higher												
STATUS												
Married no children												
Single no children												
Married with children												
Single with children												
AGE	45-50	50-55	55-60	60-65	65-70	70-75	75-80	80-85	85-90	90-95	95-99	100+



# ELDER ABUSE

Hiding in Plain Sight



Faith Based Organization  
Elder Abuse Prevention

## CORE TRAINING MANUAL



Funded by  
**MDHHS**  
Aging & Adult Services Agency



Training conducted by



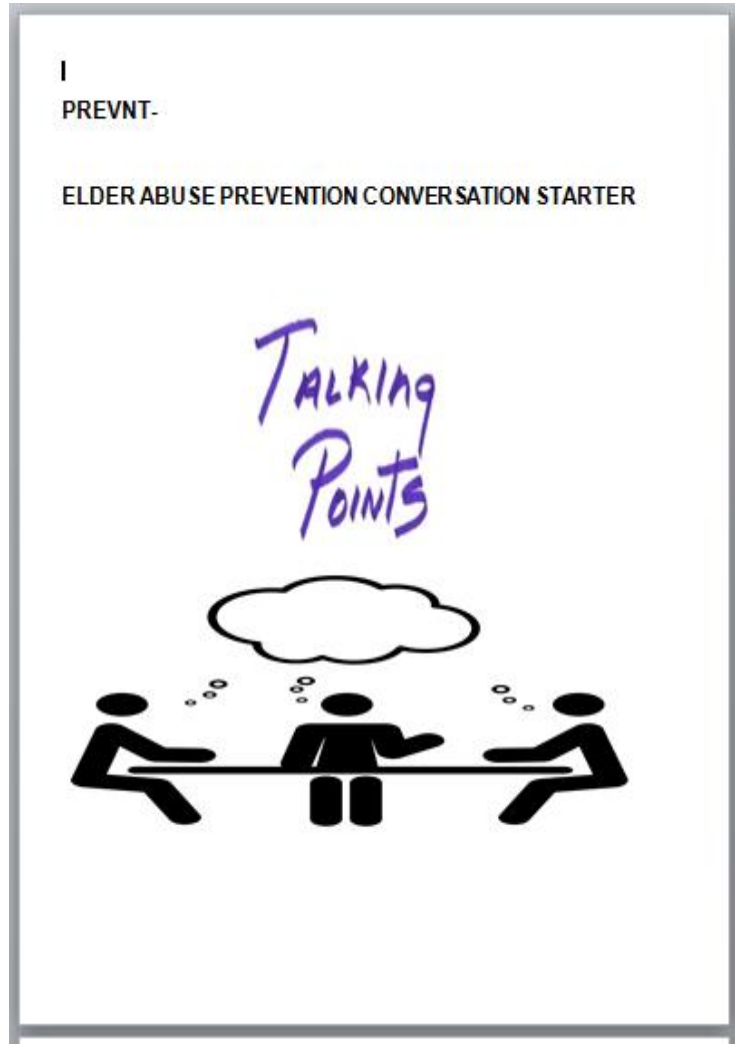
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# About the Prevnt Tool Kit




- Physician's Statement of Examination
- Steps to Assessing & Responding to Elder Abuse
- Wayne County Community Contacts
- Assessing Capacity
- Elder Abuse Behavioral Indicators
  - Family Violence
  - Aging Drivers
  - Personalized Safety Plan
  - Hearing Impaired Resources
  - Mandatory Reporting Law
  - FAQ's about Elder Abuse

# Nine Training Modules



## Prevt- Training Modules

Module I	Module II	Module III	Module IV
Core Training	Facilitator Training	Ethical Principles	Communication Skills
<ul style="list-style-type: none"> <li>Who Should Attend</li> <li>Training Methods of Delivery</li> <li>Length of Training</li> <li>Learning Outcomes</li> <li>Materials and Equipment</li> <li>Marketing - Publications</li> </ul>	<ul style="list-style-type: none"> <li>Train the Trainer</li> <li>Delivery</li> <li>Learners</li> <li>Trainer Role</li> <li>Forms of Classroom Training</li> <li>Training Outcomes</li> <li>Evaluations</li> <li>Preparations</li> </ul>	<ul style="list-style-type: none"> <li>Ethical Awareness</li> <li>Ethics Definition</li> <li>Code of Conduct</li> <li>Pillars of Ethics</li> <li>Confidentiality</li> <li>Duty to Warn</li> </ul>	<ul style="list-style-type: none"> <li>Listening</li> <li>Verbal Communications</li> <li>Non-Verbal Communications</li> <li>Check Your Understanding</li> <li>Empathy</li> <li>Cultural Competence</li> </ul>
Module V	Module VI	Module VII	Module VIII
Understanding Elder Abuse	Types of Abuse	Dealing with Aging and Loss	Reporting and Intervention
<ul style="list-style-type: none"> <li>The Problem</li> <li>The Aging Process</li> <li>Types of Abuse</li> <li>Definitions</li> <li>Types of Mistreatment</li> <li>Financial Exploitation</li> <li>Fiduciary Relationship</li> </ul>	<ul style="list-style-type: none"> <li>Abandonment</li> <li>Emotional Abuse</li> <li>Financial Exploitation</li> <li>Neglect</li> <li>Physical Abuse</li> <li>Self-Neglect</li> <li>Domestic Abuse</li> </ul>	<ul style="list-style-type: none"> <li>Role of Culture</li> <li>Diverse Cultures</li> <li>Mental Capacity</li> <li>Undue Influence</li> <li>Relationship Issues</li> <li>Substance Abuse</li> <li>Domestic Abuse</li> <li>Grief and Loss</li> <li>Autonomy and Self Determination</li> </ul>	<ul style="list-style-type: none"> <li>Reporting</li> <li>Indicators of Abuse</li> <li>Barrier to Reporting</li> <li>Mandatory Reporters</li> <li>Investigating</li> <li>High Risk Factors</li> <li>Behaviors, Signs</li> <li>Intervention and Resources</li> <li>Case Studies for Discussion</li> </ul>
Module IX: Roles of the Community			
<ul style="list-style-type: none"> <li>Advocates</li> <li>Adult Protective Services</li> <li>Caregivers</li> <li>Citizens</li> <li>Coalitions</li> <li>Community</li> <li>Elder Abuse Coordinator</li> <li>Faith Based Organizations</li> <li>Government</li> <li>Law Enforcement</li> <li>Media</li> <li>Multi-Disciplinary Team</li> <li>Professionals</li> <li>Outreach</li> <li>Deliverable</li> </ul>		<p><b>SUMMARY</b></p>  <p>Note: The training manual has been designed to assist its users in the process of performing the tasks to improve the expansion of awareness and broaden the knowledge base regarding elder abuse; provide efficacy in reporting process and intervention; affect prevention of abuse and mistreatment of our aging and vulnerable adults.</p>	

# #1 RECOGNIZING THE SIGNS

Is key to successfully dealing with the problem of elder abuse.



# Reporting Inventories

- What is the current census breakdown in age of people:
  - 60 and over
  - 65 and over
  - 75 and over
  - 85 and over
  - 95+
- What is the percentage based on ethnic mix?
- What percentage of those 65+ live alone?
- What percentage of this age group income could not afford them to rent a one bedroom apartment?
- What are some of the financial challenges facing the elderly?
- What percentage of seniors participate in volunteer or social activities?
- What are some of the major obstacles seniors are experiencing?





# Elder Abuse

By Valerie D. Lockhart  
SUN EXECUTIVE EDITOR

Bugs crawled up the side of Alberta Witherspoon's blouse finding shelter beneath the fabric. The 83-year-old stretched out her arm to show off bug bites, pointed and said, "Look! I sit here and kill bugs all day. My arm bleeds from the bites."

The senior lives in deplorable conditions that are unfit for animals. She notes how she shares her studio apartment with three types of roaches and mice. Thieves and maintenance workers have broken into her home several times, overturning boxes filled with books and papers and throwing clothes all over the floor. Candy in a dish has even been eaten by the scoundrels, who toss wrappers onto the floor. There is no television to keep her company; for, it has been broken for several months. A fan blows hot air to cool her off during blazing summer temperatures. She sleeps on an old sofa that was pulled out of the trash and dragged inside by a passerby. Her toilet is backed up, she bathes in a large bucket, and the remains of dead mice lie behind the bathroom door.

"They're crazy," says Witherspoon, a former cosmetologist and business owner. "My stuff was packed up. They come in here and throw my stuff around and leave it on the floor. The fools work for the church. All of my books, magazines and church stuff, and even my Bible are messed up. They spray (pesticides) on top of my things. I just need to get out of here."

Witherspoon is not alone in longing for a way out of neglect and abuse.

According to the National Center on Elder Abuse, Bureau of Justice Statistics, 68 percent of all Adult Protective Services cases involve elder abuse. Over 2.15 million cases are reported each year. In Michigan, about 90,000 seniors are victims of elder abuse every year, with many of these crimes going unreported.

-- see **ELDER ABUSE** page 5

## UNITING & ENLIGHTENING THE COMMUNITY

- ELDER ABUSE from page 1

"The abuse of older people is on the rise; for the 141 million older people worldwide this has serious individual and societal costs," says Alana Officer, Senior Health Adviser, Department of Ageing and Life Course at the World Health Organization (WHO). "We must do much more to prevent and respond to the increasing frequency of different forms of abuse."

Elder abuse is any act which causes harm to an older person, age 60 and older, and is often carried out by someone they know and trust, such as a family member or friend. The abuse may be physical, social, financial, psychological or sexual and can include mistreatment and neglect.

"Elder abuse is rarely discussed in policy circles, less prioritized for research and addressed by only a handful of organizations," notes Dr

abrasions, pressure marks or odd explanations for injuries.

2. Neglect is displayed by wearing dirty

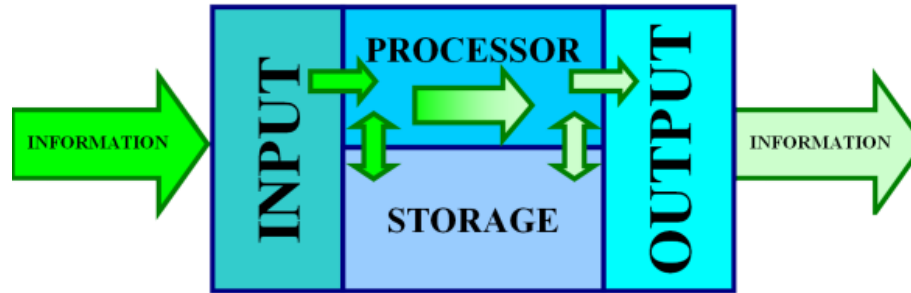


Alberta Witherspoon shows off her bathroom that has dead mice behind the door and a toilet that has been backed up for weeks. She currently bathes in an oversized bucket.

**"Elder abuse is rarely discussed in policy circles, less prioritized for research and addressed by only a handful of organizations,"** notes Dr. Etienne Krug, Director of the WHO Department for the Management of Non communicable Diseases, Disability, Violence and Injury Prevention. "Governments must protect all people from violence. We must work to shed light on this important societal challenge, understand how best to prevent it, and help put in place the measures needed."



# Information Systems



- Reporting & Intervention
  - Indicators of Abuse
  - Barriers to Reporting
  - Mandatory Reporters
  - Investigating
  - High Risk Factors
  - Behaviors, Signs & Suspicions



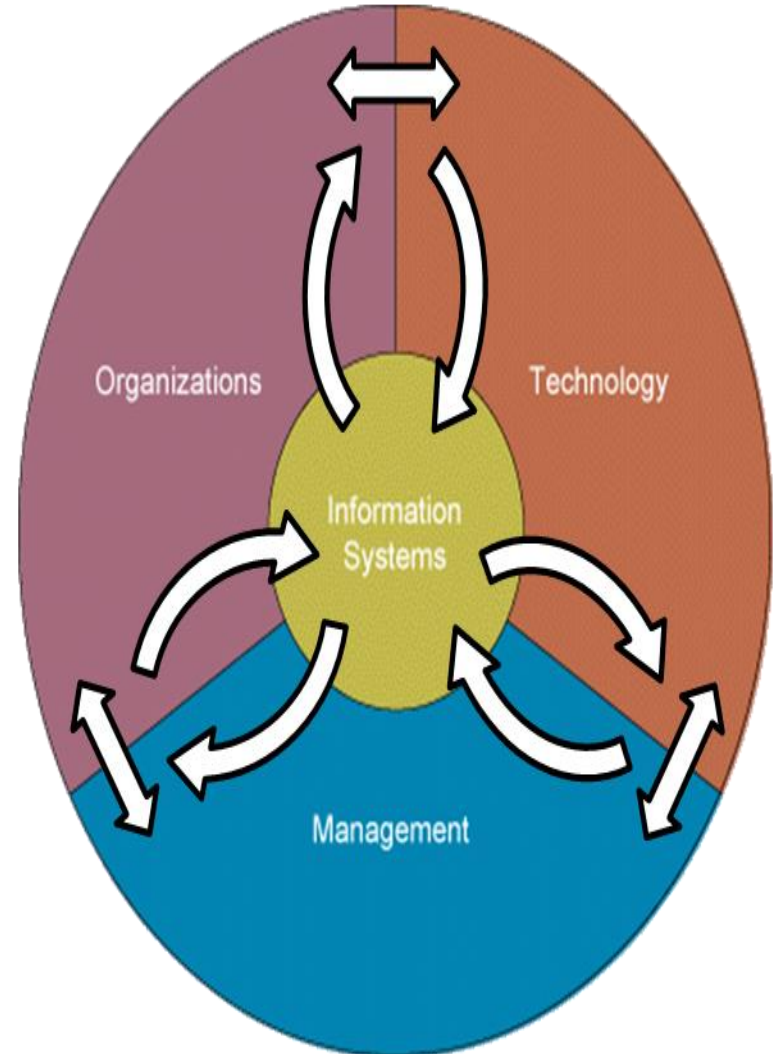
# Dealing with Aging & Loss

- Role of Culture
- Diverse Cultures
- Victim Gender
- Victim Age
- Mental Capacity
- Consent
- Undue Influence
- Relationship Issues
- Substance Abuse & Aging
- Domestic Abuse & Aging
- Grief & Loss
- Autonomy & Self-determination



# Communication Links & Resources

AGENCY	Contact	Type of Service
Detroit Area Agency on Aging	313-446-4444	Serves as the focal point on aging to coordinate public and private resources to help foster the independence and enhance the quality of life for seniors.
Michigan Disability Advocacy Program (ADP)	1-800-826-1675	Provides quality, legally based advocacy service to Michigander's with disabilities in order to protect, promote and expand their rights.
Attorney General's Office	313-456-0240 or 517-373-1110	Serves as the head of a state department of justice, and is chief legal advisor to state government and states chief law enforcement officer.
Michigan Better Business Bureau	1-800-824-5274	Addressing customer concerns in a timely and satisfactory manner to monitor and take action on business issues affecting consumers.
Aging and Adult Services Agency	517-373-8230	Provide statewide leadership, direction, and resources to support Michigan's aging, adult services, and disability networks, with the aim of helping residents live with dignity and purpose.



# Roles of the Community

- Government
- Community
- Research
- Faith Based Organizations
- Professionals
- Law Enforcement
- Caregivers
- Advocates
- Coalitions
- Elder Abuse Prevention Coordinator
- Multi-Disciplinary Team
- Outreach



# Deliverables & Outreach



- **Deliverables**

- How can communities identify unmet service needs?
- What actions can be taken to fill service gaps?
- What special services have been developed for elder abuse victims?

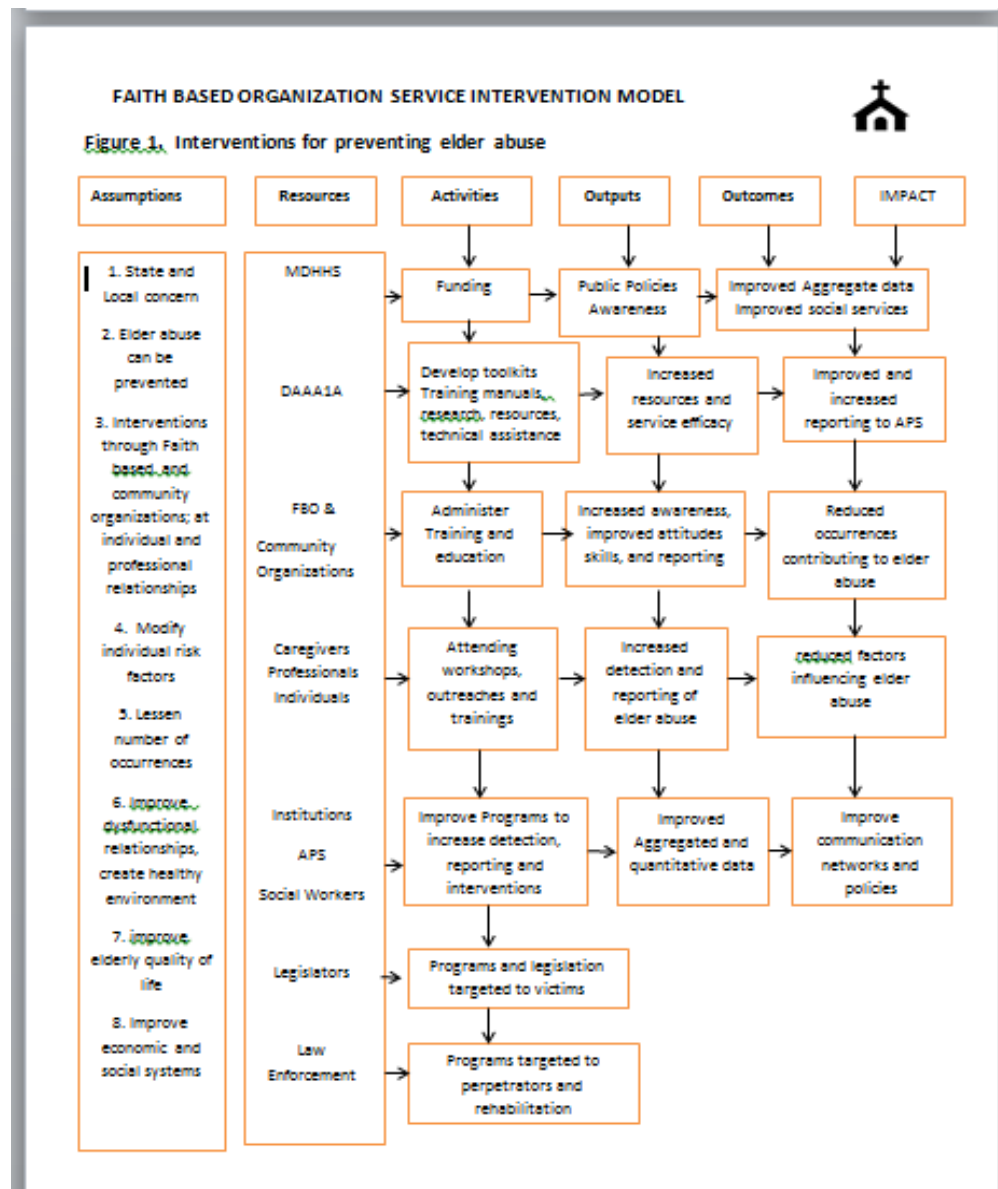
- **Outreach**

- What is outreach?
- What is the outreach message?
- Reaching special populations



# A Service Intervention Model

The resources could be provided by diverse advocacy groups; such as government planners, community-based groups, institutions and legislators.



# Q & A

